



STATE OF DELAWARE

**PUBLIC SERVICE COMMISSION**

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November 21, 2017

Name  
Address  
Address

Dear Community Member,

On Thursday, April 19, 2017 the Delaware Public Service Commission Staff held a meeting with the landowners in the Holiday Pines development regarding the water system that serves the community. Approximately 30 residents, representatives from Tidewater Utilities, Inc., various state agencies, and elected officials were present at the meeting. Shortly after the meeting we sent an initial follow-up letter to recap the discussion and to update those who were unable to attend concerning the outcome of the meeting and the path forward and next steps for addressing the water service issues in the development.

We are now sending this letter to advise residents and land owners concerning the progress that has occurred over the past few months. As discussed at the meeting and follow-up letter, the initial step was for the Commission Staff to seek approval from the Commission for the infrastructure to be installed by Tidewater at its cost and for Tidewater to be allowed to request those costs in its rates in the future. In order to ensure that the proposed solution would work as anticipated we prepared an agreement that was signed by Timmons Mobile Homes, Tidewater, and Commission Staff prior to seeking Commission approval of the plan. Although the process has taken longer than we had hoped, I am pleased to tell you that on October 17, 2017, the Commission approved the agreement, authorized Tidewater to install the anticipated new system in the development, and directed Timmons Mobile Homes to take certain steps to facilitate Tidewater's system installation and ultimate provision of water service within the development.

Tidewater has been working on the initial processes that are required for the water system to be installed in the development. Tidewater has informed me that surveying of the water system route, including the roadways within the development, has been completed. Design work will begin within the next couple weeks and construction is projected to start around July 2018.

The Commission Staff appreciates the cooperation and patience that the residents of Holiday Pines have given as we have worked through this process. Questions or comments can be directed to Kevin Neilson at the Public Service Commission by calling 302-736-7500 or emailing [kevin.neilson@state.de.us](mailto:kevin.neilson@state.de.us).

Sincerely,

The Delaware Public Service Commission